

To Report a Wastewater Emergency or Overflow in Rhode Island

Owners and operators of Rhode Island wastewater facilities (collection systems, pumping stations, treatment facilities, etc.) must continue to report emergencies and/or bypasses to the Rhode Island Department of Environmental Management (RIDEM), Office of Water Resources' Operations and Maintenance Section (O&M Section) within 24 hours of when the community becomes aware of the situation. Between the hours of 8:30 AM and 4:00 PM, the O&M Section can be reached at 401-222-4700.

When calling to report a wastewater emergency or bypass, it is important that you actually speak with a RIDEM staff member, DO NOT leave a recorded message. If someone from the O&M section is not available, speak with the receptionist and give them the general information; they will then contact an appropriate staff member. If you call outside of business hours, call the RIDEM's emergency hotline at 401-222-3070.

Please note that in addition to an immediate verbal report, a written report must be sent to the RI DEM within five business days of the event's end.

PUMP STATION/COLLECTION SYSTEM BYPASS QUESTIONNAIRE

Wastewater Treatment Facility/municipality reporting _____

1. Location of bypass: _____

2. Who notified WWTF/municipality? _____

3. Time and date of above notification _____

4. Date bypass started: _____ Time bypass started: _____

5. Date bypass ended: _____ Time bypass ended: _____

6. Cause of failure: _____

7. Amount bypassed: _____

8. Was bypass treated with emergency chlorination? _____ Time chlorination started: _____
Amount of chlorine used: _____

9. What waterbody did the bypass discharge to? _____

10. Detail chronology of events leading to failure/bypass: _____

11. Detail chronology of response indicating all steps taken to minimize the amount bypassed:

12. If applicable, were septage haulers and/or emergency generators used to minimize the amount bypassed? (If use was possible but not implemented, why not?)

13. What actions are being taken to mitigate and/or prevent further occurrences?

14. Notification of RIDEM (during business hours #: 222-4700; 24-hour emergency #: 222-3070)

Person Notified _____ Date/Time: _____

By _____